



TECHNICAL MANUAL

2025-2026



601 Biscayne Blvd.
Miami, Florida 33132
786-777-1000

kaseya center directory

Security & Parking



24 Hour Security
Command Center
(786) 777 – 1132



Carlos Rosario
Director of Security
(786) 777 – 1633
carlos.rosario@heat.com



Alex Ramirez
Director of Parking
(786) 777 – 1478
aramirez@heat.com

Audio/Visual



Ed Filomia
Sr. Director Broadcast
Services
(786) 777 – 4119
efilomia@heat.com



Kurt Doster
Director of Arena Video
Production
(786) 777 – 1592
kurt.doster@heat.com



Blake Engman
Sr. Eng. & Dir. of Broadcast
Services
(786) 777 – 4192
blake.engman@heat.com

Information Technologies



Alex Rojas
Director of IT
Infrastructure
(786) 777 – 1225
arojas@heat.com



Drew Dorben
Chief Technology Officer
(786) 777 – 1215
ddorben@heat.com



Ozzie Rodriguez
IT Operations Sr. Manager
(786) 777 – 1222
orodriguez@heat.com

Box Office



Greg Eisenberg
Event Ticketing Director
(786) 777 – 1257
geisenberg@heat.com



Perry Eisenberg
Event Ticketing Director
(786) 777 – 1258
peisenberg@heat.com



Eddie Abad
Director of Retail
Operations
(786) 777 – 3001
eabad@heat.com



Kimberly Castillo
Manager of Retail
Operations
kimberly.castillo@heat.com

Retail-Merchandise

Food & Beverage / Catering-Levy Restaurants

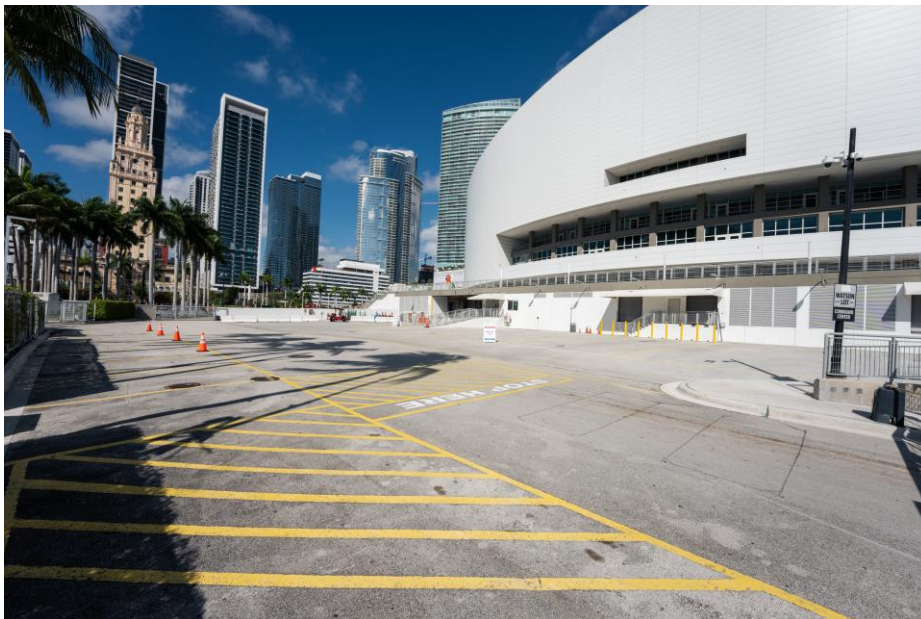


Rufino Rengifo
Vice President, Hospitality
Strategy
(786) 777 – 2006
rrengifo@levyrestaurants.com



Kimberly Vazquez
Director of Operations
(786) 777 – 2046
kvazquez@levyrestaurants.com

parking information



Watson Lot

Production/Broadcast parking is located on the south side of the Arena in the Watson Lot. Up to 14 full-size vehicles can be accommodated in this secure parking area. Loading docks and event level truck elephant door is accessed through this lot. Staging for multiple production vehicles can be arranged on adjacent or nearby parking lots.

Talent vans or limousines can access this secure area for quick access to backstage and dressing room areas. Access to this lot is gained by entering on the north side of the Kaseya Center from Biscayne Blvd. using N.E. 8th Street and continuing around to the south side of the Arena.

Guest Parking

Kaseya Center can accommodate up to 1,200 guest vehicles on site. In addition, there are several parking lots located within a convenient walking distance offering over 7,000 parking spaces.

Kaseya Center houses two (2) one-level garages: the P1 VIP Garage and the P2 Garage, both of which are conveniently located underneath the Arena.

- The P2 Garage has a total of 1,000 parking spaces.
- A total of 22 parking spaces are available for guests with disabilities, including van accessible spaces.

Traffic control is facilitated by the implementation of a Traffic Management Plan, which includes the use of City of Miami Police Department officers to direct traffic, the implementation of reversible traffic lanes and directional signage.

A total of 22 parking spaces are available for guests with disabilities, including van accessible spaces. These spaces are accessible only for vehicles displaying a current state-issued disability permit or license plate. Disabled drop-off is located at gate 3.

Bus and Limousine drop off is located on N.E. 8th Street adjacent to Gate 3.

The parking garage is open to the public until 2 hours prior to the start of the event and closes 2 hours after the completion of the event. In and out privileges are not allowed unless authorized in advance by Management.

Overnight parking is not permitted unless related to an event and approved by Management.

Solicitation activities are not allowed in the parking lots.

All vehicles may be subject to search.

Parking rates may vary with each event and are subject to sales taxes and City of Miami parking surcharge.



Kaseya Center is owned by Miami-Dade County and is operated entirely and exclusively by Basketball Properties, Ltd., a member company of The HEAT Group.